

**XENON BOARDS LIMITED WARRANTY TERMS**

Xenon Boards represented by Surfpeople Ltd based in Poland, Dolna 3-go Maja 1a/3, 20-079 Lublin, hereby referred as Xenon Boards.

Xenon Boards takes pride in its workmanship and strives to manufacture the best products possible. Therefore, we warranty our products against defects in material and workmanship for the periods and parts set forth below, subject to the conditions listed below.

- Xenon Boards provide 2 years limited warranty for its products against the defects in materials or workmanship
- The Warranty period starts from the date of purchase.
- It is expressly agreed that our responsibility is limited to replacement or, at our discretion, reimbursement of the purchase price of goods which are acknowledged to be defective by our quality control department. No return of goods will be accepted without our prior consent. The return authorisation request must specify the nature of the claim. Return costs are borne by the Claimer.
- A return will not alter the agreed times for payment. No costs of repair by a third party will be taken into consideration.
- Warranty claims can only be made with/through the Importer/Dealer who sold the registered Xenon Boards product.
- Normal wear, corrosion, neglect, abuse, accidents, improper assembly, improper maintenance, damages caused by impact on any surface including the water, unauthorized alteration or the installation of parts or accessories not compatible with the original intended use of the board, as sold, are not covered by this warranty.
- Warranty is valid only for the products purchased from an authorized Xenon Boards dealer.
- Warranty is valid only if the board has been used with original or approved accessories/had not been under any modification.

- Warranty is valid only for the original purchaser and is not transferrable. Proof of purchase is required to exercise this warranty. Labor and freight charges are not included.
- The Customer/Dealer/Distributor will promptly report to Xenon Boards any damage or defect discovered. Dealer/Distributor will provide the best service possible to resolve the problem in a timely manner.
- The Customer/Dealer/Distributor will provide high quality pictures of claimed products/board/parts, which indicate the damage/defect and the serial number of the board and a description of circumstances and any further info by request.
- From the acceptance date of a claim report, Xenon Boards will reply an answer regarding the claim within 14 working days.
- Shipping costs of new or fixed products to Xenon Boards & from Xenon Boards to the customer will be covered by the Claimer side.
- Xenon Boards reserves the right to reject the application of above-mentioned warranty conditions when justified suspicion exists for unfaithful or deliberate misrepresentation of warranty terms and conditions.
- Xenon Boards reserves the right to inspect & determine the validity of any warranty claim.

Xenon Boards does not compensate, not bear any liability of any other associated direct or indirect costs or losses that might occur to the purchaser beyond the cost of repair or replacement of the defective product due to application of the above mentioned warranty conditions.



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